## A USEFUL GUIDE TO WRITING BUSINESS EMAILS

Writing business emails in English might not be the easiest at first. With this simple guide you can master your email writing skills in just a few minutes.



FORMAL VOCABULARY

COMPLETE WORDS

PROPER GREETING

PROFESSIONAL SIGNATURE

PROPER CLOSING

**PROOFREADING** 



SLANG WORDS AND PHRASES

CONTRACTIONS, ABBREVIATIONS

CUTESY GREETING

NICKNAMES AND INITIALS

> CUTESY CLOSING

NO PROOFREADING

- Dear Sir/Madam, ...
- Dear Dr. John Doe, ...
- Dear Ms Jane Smith, ...
- Dear Mr John Doe, ...

#### • Thank you for your email about ...

- Thank you for contacting us in connection with the ...
- I am writing to you in connection with the ....
- I am writing to you because ...

### • Please find the (document, pdf, files, etc.) attached/enclosed.

- I was wondering if you could/would be able to ...
- I would really appreciate ...
- I am afraid we need to cancel/postpone/reschedule

#### • I hope you find this helpful.

- For further details ...
- If you have any questions or concerns about this, feel free to contact/write me.

#### Kind regards

- Best regards
- Yours sincerely
- Sincerely

# USEFUL PHRASES

